



Basic Requirements for Listening to the Webinar

- Device with at least a quad-core processor and at least 2 ghz
 - Tablets, Phones, Chromebook, and Surface may require 128GB or higher to support webinar streaming. My iphone 8 has a 128GB capacity and I can access the webinar with no problems. If you have a laptop, you may experience better access by watching the workshop from your laptop device.
- Broadband connection to the Internet
- A Wired Connection with a consistent speed.
 - Wireless is not recommended. While it is technically possible in many cases, the quality and speed may not be enough to sustain a live webinar, which may result in performance issues such as frequent drop-outs
 - Hotspots / Public WiFi typically suffer from inconsistent or low bandwidth compared to an in-home Wired or in-home broadband Wi-Fi network.

Operating systems

WebinarJam supports the current version and the 2 previous major releases of the operating systems listed below.

- Mac OS X
- Windows



Web browsers

WebinarJam supports the current version of the browsers listed below.

- **RECOMMENDED:** Google Chrome: [Download](#)
- Mozilla Firefox: [Download](#)
- Safari: [Download](#)

Ideal minimum bandwidth for Viewing the Webinar

Inbound to the Attendee: 3 mbps

You can check your bandwidth speed with [SpeedTest](#). If your bandwidth is the minimum or less, then you may want to change your video settings from HD (High Definition) to SD (Standard definition) or (LD Low definition).